

Schedule A
Mater Contract 06213
Price List
Amendment 14-02

Item	Description	Qty	Unit	Unit Price
1	Remedy UE(Standard User)	1	Per user per month	\$ 56.00
2	Force.com	1	Per user per month	\$ 25.50
3	Force.com Admin	1	Per App per month	\$42.50
4	FootPrints Inventory Manager***	1	Per node per month	\$ 8.91
5	FootPrints Development Manager	1	Per node per month	\$ 8.91
6	FoothPrints Remote Manager	1	Per node per month	\$ 4.45
7	FootPrints Patch Manager	1	Per node per month	\$ 8.90
8	FoothPrints Compliance Manager	1	Per node per month	\$ 8.90
9	FootPrints Master Server On	1	Per month	\$ 44.50
10	Mobility Force.com	1	Per user per month	\$26.00
11	Mobility for Remedy	1	Per user per month	\$12.00
12	Sandbox Full Copy	1	Per user per month	\$ 8.10
13	Sandbox Configuration	1	Per user per month	\$ 2.70
14	Storage	1	500 MB Per user per month	\$ 79.00
15	Project Manager	1	Per hour	\$ 150.00
16	RemedyForce Engineer	1	Per hour	\$ 155.00
17	AssetCore Engineer**	1	Per hour	\$ 155.00
18	Trainer	1	Per hour	\$ 139.00
19	Optional Administration Essentials Training for Systems Administrators - 4 days	1	Per Attendee	\$ 3,050.00

20	Optional End User Training - Staff Product Mentoring Engagement - 3 days (Remote Training)	1	Per Attendee	\$ 3,050.00
Additional Product per Amendment 1				
21	Premier Success Support Services for Force.com	1	Per user per month	\$ 3.83
22	Premier Success Support Service for Force.com	1	Per user per month	\$ 6.37
23	Premier+Success Support Services for Force.com	1	Per user per month	\$ 7.50
24	Premier+Success Support Services for Force.com Admin	1	Per user per month	\$12.50
Additional Product per Amendment 14-02				
25	Sales Cloud Enterprise Edition (on force platform)	1	Annual	\$1,436.37
26	Sales Cloud Unlimited Edition (on force platform)	1	Annual	\$2,872.75
27	Service Cloud Enterprise Edition (on force platform)	1	Annual	\$1,551.28
28	Service Cloud Unlimited Edition (on force platform)	1	Annual	\$2,987.66
29	Knowledge Only	1	Annual	\$ 574.55
30	Force.com (One App) Enterprise Edition	1	Annual	\$ 172.36
31	Force.com (One App) Unlimited Edition	1	Annual	\$ 172.36
32	Force.com (Admin) Enterprise Edition	1	Annual	\$ 574.55
33	Force.com (Admin) Unlimited Edition	1	Annual	\$ 861.82
34	Customer Community Plus (20 Members)	1	Annual	\$3,445.84
35	Customer Community Plus (100 Members)	1	Annual	\$11,486.15
36	Customer Community Plus (200 Logins/Month)	1	Annual	\$ 8,040.30
37	Customer Community Plus (2000 Logins/Month)	1	Annual	\$45,944.58
38	Force.com EE	1	Annual	\$ 919.10
39	Force.com UE	1	Annual	\$1,723.65

40	Partner Community Members (20 Members)	1	Annual	\$ 8,043.69
41	Partner Community Members (100 Members)	1	Annual	\$28,727.46
42	Partner Community Members (500 Members)	1	Annual	\$91,927.86
43	Partner Community Members (2500 Members)	1	Annual	\$ 402,184.38
44	Partner Community Members (10000 Members)	1	Annual	\$1,436,372.80
45	Partner Community Logins (200 Logins/Month)	1	Annual	\$28,727.46
46	Partner Community Logins (1000 Logins/Month)	1	Annual	\$91,927.86
47	Partner Community Logins (5000 Logins/Month)	1	Annual	\$402,184.38
48	Partner Community Logins (20000 Logins/Month)	1	Annual	\$1,436,372.80
49	Customer Community Members (100 Members)	1	Annual	\$ 5,745.49
50	Customer Community Members (500 Members)	1	Annual	\$ 11,490.98
51	Customer Community Members (5000 Members)	1	Annual	\$ 45,963.93
52	Customer Community Members (25000 Members)	1	Annual	\$114,909.82
53	Customer Community Members (250000 Members)	1	Annual	\$ 574,549.12
54	Customer Community Logins (2000 Logins/Month)	1	Annual	\$ 11,490.98
55	Customer Community Logins (20000 Logins/Month)	1	Annual	\$ 45,963.93
56	Customer Community Logins (100000 Logins/Month)	1	Annual	\$ 114,909.82
57	Customer Community Logins (1000000 Logins/Month)	1	Annual	\$ 574,549.12
58	Premier Success Plan	1	Annual	15% of List Price
59	Premier+ Success Plan	1	Annual	25% of List Price