

What is a Tort Claim?

All claims for damages against Washington State, or its officers, employees, or volunteers for their actions while they were on the job, must be presented to the Department of Enterprise Services, Office of Risk Management (ORM).

When to file a Tort Claim?

Individuals who have been harmed or suffered a loss caused by the state may submit a tort claim to the ORM. ORM investigates and attempts to resolve claims when a loss has occurred.
(RCW Chapter 4.92)

How do I file a Tort Claim?

All tort claims must be presented to ORM on the form supplied by ORM. You can get a claim form by calling the ORM at (360) 407-9199 or by visiting the Department of Enterprise Services website at:

[File a Tort Claim | Department of Enterprise Services \(DES\) \(wa.gov\)](#)

How do I submit my Tort Claim?

Submit a tort claim online securely at: <https://live.origamirisk.com/Origami/IncidentEntry/Welcome>.

You can submit your Tort Claim by fax or US mail. To obtain a Tort Claim form, visit the Department of Enterprise Services website at: <https://des.wa.gov/policies-legal/risk-management/online-filing/file-tort-claim> or call ORM at (360) 407-9199.

Standard mail or hand deliver to:

Department of Enterprise Services
Office of Risk Management
1500 Jefferson Street SE
PO Box 41466
Olympia, WA 98504

Or fax it to (360) 507-5412.

Contact information, the standard tort claim and additional information can be found on our website.

After I file a Tort Claim, how long does it take to resolve it?

The time necessary to resolve a claim varies depending on the amount of investigation required. You can help facilitate the process by including all relevant information and documentation when your claim is first submitted. This includes any repair estimates, photos, or receipts for expenses related to the incident.

What if I have a question about filing a Tort Claim?

Office of Risk Management Customer Service is available Monday through Friday from 8 a.m. to 5 p.m. at (360) 407-9199.

If assistance is required outside of these hours, you can call the Customer Service line and leave a voice message and telephone number. Your voice message will receive a response the following business day. ORM cannot give you legal advice about your claim or allegations.



Contact Information

Department of Enterprise Services
Office of Risk Management
1500 Jefferson Street SE
PO Box 41466
Olympia, WA 98504

DES Website:
www.des.wa.gov

Phone: (360) 407-9199
Fax: (360) 507-9251

Filing a Tort Claim